

Give Back Box Program FAQs

Norwex® has always been known for helping others create brighter futures. Now we're partnering with **Give Back Box**® to donate gently used items to those in need. Please consider repurposing your Norwex shipping box to clean your closet, create some space and comfort someone else!

What can I send?

Any items in new or great condition such as clothes, small appliances, shoes, accessories and jewellery are appropriate. Please note: The Give Back Box programme cannot accept large electronics, any liquids, fragile (glass), hazardous or volatile items, or ammunition.

How much does it cost?

It's free! Norwex pays a flat monthly fee to make this service free for our Consultants and Customers. You can download a free shipping label at gbbuk.norwex.com and in and use your Norwex box (or any box) to send in your donations.

Can I ship more than one package with one label?

No, you will need a separate label for each box.

Can I use any corrugated box?

Yes. You can use almost any corrugated box you have. By giving a box a second life, you are not only helping someone in need, you're also helping the planet by reusing the box.

Is there a weight limit on how much I can put in each box?

Yes. The maximum weight is 10Kg. The combined length and girth of a piece (the length of its longest side plus the distance around its thickest part) may not exceed 50x60x60 cm 160cm,

How do I ship the box?

Once your box is all packed up and the free shipping label is affixed, simply drop it off at your nearest [UPS](#) drop-off location.

Where will my donation go?

All donations go to hub locations, and then are distributed to the nearest participating local charity organisation from there.

Where can I ship from?

You can ship from anywhere in the UK that offers the collect+ service.

Give Back Box Program FAQs (continued)

What happens to the items I donate?

Donated items are sorted and sold by the participating charity. The revenues are used to help fund community-based programs, including job training, employment placement services and support services such as financial education and transportation.

Is Give Back Box a charity?

Give Back Box has a non-profit status. Give Back Box is a vendor that provides charitable organisations with an IT and logistical infrastructure.

MBSS dba The Give Back Box acts solely in the capacity of a vendor and does not plan, manage, advise, consultant, prepare materials for or with respect to any charitable solicitation, nor solicit donations in any manner.

